

FREQUENTLY-ASKED QUESTIONS ABOUT THE WCC

We are delighted and thankful to welcome you to Knollwood's splendid new resource for our congregation, community partners, neighbors, and prospective members of our church. Above all, we want this building to enable those who use it to realize their importance as beloved members of God's kingdom and to serve others in that knowledge.

Who can use the various spaces in the building? The WCC will house activities for the Knollwood congregation and staff; our community partners; our neighbors; prospective members, Through-the-Week-School families, and all others in the community who want to register to be able to use the facility when it is open. Consistent with space-use policies for other buildings on our campus, non-members may reserve various areas of the WCC when it is not being used for church or community partner activities.

How does one reserve space in the WCC? Is there a fee? Spaces in the WCC may be reserved in the same way as other campus spaces. To reserve space in the WCC, [click here](#). Consistent with existing church policy, those who are *not* Knollwood members or community partners do pay fees.

How do I register to use the WCC? Knollwood members are automatically registered already, although we ask all to stop by the Education Room today to check your online information to ensure it's up-to-date. Others may register by completing an information form, today or later. All those registered will be asked to sign in on an iPad each time they use spaces in the building.

Where can I find policy guidelines for the WCC? The guidelines can be found [here](#).

I want to use the walking track. What do I need to do? Be sure you're registered (see question 3 above). Then, just sign in on the iPad when you come to walk. Take the stairs or elevator to the second floor to enter the track.

How do I find out about activities going on each day in the WCC? A weekly schedule will be available on the Knollwood website and within the WCC to note regular recreation programming (classes, scheduled gym times, etc.) Also, the church will communicate specifically about any special recreation programming such as Family Rec Nights or clinics.

When is the WCC open? Initially, the WCC will be open during church office hours (8 am-5pm, Monday-Friday, except for holidays) and on those evenings when the church is open (typically, Sundays, Tuesdays, and Wednesdays). Spaces in the building may also be reserved outside those hours for church, community partner, or private events (such as birthday parties).

Whom do I contact if I have a question about the WCC? Please call Lisa Ehlers in the church office at 336.725.1343, or email her at frontdesk@knollwood.org.